

# "GavanRomi" Desert Home- House Rules & Policies

## Check in and Check out:

- Check in time: From 15:30 to 23:00. [prescheduling required, if arriving later]
- Check out time: Till 11:00

## Early check in late check out

- Early check in is possible only if the apartment is ready before 15:30
- Late check out is possible only if there is no pending reservation for the day the service is required.  
Additional costs are applicable.

## Cancellation:

- Free cancellation upto 3 days (72 Hrs) prior to date of arrival.
- If cancelled later and in case of no show, the full booking cost will be charged.

## Breakfast & Meals:

- Breakfast when included in reservation, is home style. (supplied in the apartment)
- GavanRomi Desert Home apartment has a fully equipped kitchen for preparing meals.

## Beds arrangement:

- Bed's arrangement: Room #1- one double bed, Room #2- two twin beds and sofa bed in living room

## Hosting of unlisted guests:

- Use of the apartment is for listed guests only, hosting of unlisted guests is not permitted.
- Likewise, the apartment is not to be used as a base for gatherings and parties.
- **If additional persons are found in the apartment, the guest who made the reservation will be charged 250 shekels for each such person.**

## Children:

- Children below the age of 10 cannot be accommodated.
- Children from age 10 to 17 are required to be accompanied by adult/s

## Pets:

- Pets are not allowed!
- **For the attention of guests who disregard this rule and arrive with pets:**
  - a) Entrance will not be possible.
  - b) **Guests who sneak pets in, without our knowledge, will be asked to leave immediately and the full reservation sum will be charged.**

## Smoking and use of BBQ Grill:

- **Guests who are in the habit of smoking, are required to do this out doors on one of the terraces. After smoking, please make sure to extinguish securely the cigarette butt.**
- BBQ is possible in designated area only!

## Apartment and Contents:

- All the contents, equipments and furniture in the apartment are meant for use in the apartment only. Please do not take them out of the apartment and premises.
- The furniture arrangement of the apartment must not be changed.
- In case of any damages to property or contents, please bring this to our attention.
- We give you a fit and functioning apartment for your accommodation, pleasure and comfort, please give it back to us the same way.

WIFI WIFI is available and free of charge

## VAT

- All Israeli citizens and residents are required to pay Value Added Tax [17%], on all purchases and payments.
- Foreign nationals on B2, B3, B4 and special entry permits, are exempt from VAT.

## Accepted credit cards and methods of payment:

- We accept the following credit cards only: Euro/Master Card and Visa card.
- Payments, with other credit cards, can be made with PayPal.
- When paying with PayPal: a) there is an additional fee of 2.5%. b) the full amount has to be paid up to 10 days before arrival.